

Coach Pontoons Limited Warranty Policy

Coach Pontoons

3800 S. Ross Lane
Chanute, KS 66720

Coach Pontoons proudly stands behind the craftsmanship and quality of its vessels. This Limited Warranty outlines the coverage provided on Coach Pontoon boats, including the duration of coverage, the items covered, and the procedures required to obtain warranty service.

WARRANTY COVERAGE**1. Lifetime Structural Warranty**

Coach Pontoons provides a lifetime limited warranty on the primary welded seams and structural components of the pontoon logs and frame structure including pontoon assemblies, deck risers, rail systems, and motor mount structures. This warranty applies only to the original retail purchaser for as long as they own the vessel. In the event of a structural defect in materials or workmanship, Coach Pontoons will, at its sole discretion, repair or replace the affected structural component through an authorized Coach dealer.

2. Lifetime Warranty on Plywood Decking and Flooring

All plywood decking and pontoon flooring are covered under a lifetime limited warranty against defects in materials and workmanship, including fungal decay, rot, and termite damage. Coach Pontoons will repair or replace defective decking when work is completed through an authorized Coach dealer. This warranty does not cover swelling, shrinkage, discoloration, or natural wood characteristics such as splitting or grain separation.

3. Ten (10) Year Limited Warranty on Vinyl Flooring

Vinyl flooring is warranted to be free from defects in materials and workmanship for a period of ten (10) years from the original retail purchase date. Coach Pontoons will provide replacement material of comparable quality and color for defective vinyl flooring and may authorize repair through an approved service facility. Damage caused by rips, tears, snags, stains, sun damage from improper covering, or abuse is not covered.

4. Ten (10) Year Limited Warranty on Upholstery Vinyl Fabric

Coated vinyl fabrics used in seating and interior trim are covered for ten (10) years against defects in materials and workmanship. Coach Pontoons will supply replacement fabric of



similar quality and color and may authorize repair through an approved service center. Shipping and transportation costs are not included.

5. Ten (10) Year Limited Warranty on Component Parts

All other components installed by Coach Pontoons that are not otherwise covered by another manufacturer are covered under a ten (10) year limited warranty against defects in materials and workmanship. Coach Pontoons may repair or replace defective components through an authorized dealer at its discretion.

WARRANTY LIMITATIONS AND EXCLUSIONS

- Transportation of the vessel to and from an authorized dealer or service facility is the responsibility of the owner unless otherwise authorized in writing by Coach Pontoons.
- Damage resulting from accidents, misuse, neglect, improper operation, improper storage, or lack of routine maintenance is not covered.
- Damage caused by environmental conditions including but not limited to electrolysis, galvanic corrosion, stray current corrosion, lightning, storms, or acts of nature is not covered.
- Normal wear and tear including fading, minor cosmetic imperfections, scratches, and deterioration due to UV exposure are not considered defects.
- Repairs performed without prior authorization from Coach Pontoons or an authorized dealer may void warranty coverage.
- Coach Pontoons reserves the right to inspect any vessel prior to approving warranty repairs.

SPECIAL USE LIMITATIONS

For vessels used in boat clubs or fractional ownership programs, warranty coverage listed in sections 1 through 5 is limited to three (3) years or 350 engine hours, whichever occurs first.

For vessels used in rental fleets, warranty coverage listed in sections 1 through 5 is limited to two (2) years or 250 engine hours, whichever occurs first.

COMPONENT MANUFACTURER WARRANTIES

Certain components such as engines, electronics, trailers, trolling motors, and other accessories may be covered by their respective manufacturers' warranties. These warranties are administered directly by those manufacturers and are separate from this Coach Pontoons Limited Warranty.

MAKING A WARRANTY CLAIM

To initiate a warranty claim, the owner must contact an authorized Coach dealer and provide the following information:

- Hull Identification Number (HIN)
- Proof of purchase
- Name of the selling dealer
- Date of purchase
- Description of the issue including clear photographs

If an authorized Coach dealer is not available nearby, Coach Pontoons customer service may be contacted at (620) 433-4131.

WARRANTY TRANSFERS

This warranty may be transferred to a subsequent owner within ninety (90) days of purchase, subject to a one-time transfer fee.

- Years 1–5 of original ownership: \$995 transfer fee
- Years 6–10 of original ownership: \$1,995 transfer fee

LEGAL DISCLAIMER

The remedies provided under this warranty are the sole and exclusive remedies available to the purchaser. Coach Pontoons shall not be liable for incidental or consequential damages including loss of use, inconvenience, transportation costs, or commercial loss.

This warranty applies only to boats manufactured after September 1, 2017 and originally sold within North America.